

# Skills, Tools, and ICT Literacy

## ICT LITERACY FRAMEWORK OF THE PARTNERSHIP FOR 21ST CENTURY SKILLS

LEARNING SKILLS +	21ST CENTURY TOOLS =	ICT LITERACY
THINKING AND PROBLEM-SOLVING SKILLS	Problem-solving tools (such as spreadsheets, decision support, design tools)	Using ICT to manage complexity, solve problems and think critically, creatively and systematically
INFORMATION AND COMMUNICATION SKILLS	Communication, information processing and research tools (such as word processing, e-mail, groupware, presentation, Web development, Internet search tools)	Using ICT to access, manage, integrate, evaluate, create and communicate information
INTERPERSONAL AND SELF-DIRECTION SKILLS	Personal development and productivity tools (such as e-learning, time management/calendar, collaboration tools)	Using ICT to enhance productivity and personal development